

## Video Library

**Colorado Food Assistance Updates:** In an effort to improve the timeliness statistics for Colorado, all counties are being urged to implement phone interviews for their clients. We will be discussing phone interview options and timeliness information, as well as changes necessitated by the 2008 Farm Bill. Other areas to be covered in this presentation are Expanded Simplified Reporting, and Pre-Certification Investigations. In addition Colorado is considering options that will improve program access, reduce the error rate, and assist counties with workload issues.

- Connie Bley  
- Audrey Garcia

**Colorado Vital Records:** Basic education on vital records and how they are impacted by fraud. The presentation will include fraud prevention efforts, detection techniques and impact of fraud

- Joel Wade

**Colorado Works Code of Ethics:** This presentation will answer questions regarding ethical behavior, how to recognize ethical behavior vs. moral temptation and the dilemmas that may arise from these choices. It will provide an insightful view into how ethics in the workplace is an extension of how you conduct your everyday life. It will provide compelling examples of what to do in various situations, what choices should we make and how those choices impact us as Investigators. It will help you find answers to the question: How do you know what is right in today's work environment?

-Paula Lujan

**Documant Authentication, Part 1 and 2:** This course will be presented in two parts. The first part addresses the primary identifying marks, security features and designs of four generations of Colorado driver's licenses that have value as either an identification card or as a Driver's License through the year 2027. This course of instruction is designed to allow the identification of counterfeit or altered documents in 30 seconds, with only the use of a thumbnail, a black light and magnifying glass.

Part 2: In this 1.5 hour course of instruction, the student will focus on the most commonly counterfeited or altered immigration documents, visas and social security cards. Employing those techniques learned in Part 1, the student will be able to positively identify counterfeit documents through tactile and visual means, without the use of any electronic scanning devices.

- Richard Crays

**Employee Fraud – A Case Study:** This presentation will be a case study of an investigation conducted in Broward County Florida involving the discovery, investigation, and arrest of three individuals engaged in a scheme to defraud the state of over \$1.5 million in cash assistance benefits. The presentation will detail the safeguards in place to prevent these types of thefts and how they were compromised, visible signs of fraud occurring that were missed, and the reasons why the fraud was committed.

- Jack Heacock

**Hate Groups:** The session examines the wide variety of hate groups currently active in the United States – their history, activities and leaders. Beginning with a broad overview of the various factions of the hate movement, which includes the Ku Klux Klan, neo-Nazis, racist skinheads, black supremacists and others, it will then focus on the most prominent national organizations and state and local chapters.

- Joe Roy

**Medical Assistance Fraud:** This presentation examines the investigative process of recipient and provider fraud and abuse as well as the innovative Medicaid FEDS (Front-End Detection) Program in use in New York City. The investigation portion will detail the traditional three-prong approach of administrative, criminal and civil investigations, with information on fraudulent eligibility applications, hidden assets, drug diversion, and misuse of Medicaid services. It will also examine some of the newer trends of addressing Medicaid fraud through technology, such as online resources and data mining. The Medicaid FEDS portion will include a “blue-print” generic approach to establishing a MFEDS Program or one that can be used to identify the cases where your investigative efforts will yield the greatest positive results. Learn how to find a program’s most glaring eligibility weaknesses and then craft a “jugular” investigative process that hones in specifically on the singular “high risk” issue.

- Richard Finklestein

**Medicaid Fraud Control Unit:** This presentation will discuss the emergence of Medicaid Waiver programs that include personal care services, type of fraud associated with the program, opportunities to conduct joint investigations with your state Medicaid Fraud Control Unit, and review several relevant cases from Iowa.

- Donna Steinfeldt

**Meth Lab Detection and Safety:**

- Tim Schwartz

**Working with NICB (National Insurance Crime Bureau):** This presentation will go over the mission of NICB and their unique ability to work with Law Enforcement as a free investigative tool.

- Jim Gillen

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